

November 10, 2011

PFSweb Reports 40% Service Fee Revenue Growth In Third Quarter Of 2011 Compared To Prior Year

PFSweb, Inc. (Nasdaq: PFSW), an international provider of end-to-end web commerce solutions, today announced its financial results for the third guarter and nine months ended September 30, 2011.

This is an exciting time for PFSweb as our Service Fee business growth continues to exceed our own expectations and we expand our business globally. Overall, our consolidated revenue growth for the third quarter was driven by a 40% increase in service fee revenue, which is attributable to new client programs launched during the year and organic growth of existing client programs. In order to support this ongoing expansion as well as future growth, we continue to make incremental investments in personnel, facilities, sales and marketing and technology infrastructure, ■ stated Mark Layton, Chairman and Chief Executive Officer of PFSweb.

During the third quarter, we added several new End2End eCommerce programs from a diverse group of manufacturers, including Salomon and Clarins Group. These and other new client programs implemented this year, coupled with existing client activity, are expected to drive continued strong service fee revenue growth and have put us on track to significantly exceed our previously targeted 20% increase in service fee revenue for the year. This anticipated increase in revenue is expected to be partially offset by higher costs from our expansion efforts. Overall, we are reiterating our targeted adjusted EBITDA of between \$6.0 million and \$7.0 million for CY2011, ■ continued Mr. Layton.

Summary of consolidated results for the third quarter ended September 30, 2011:

Total revenue increased 11% to \$70.9 million for the third quarter of 2011 compared, to \$63.6 million for third quarter of 2010; Service Fee revenue increased 40% to \$22.9 million, compared with \$16.4 million for the same period in 2010; Adjusted EBITDA (as defined) was \$0.7 million for the third quarter of 2011 compared to \$1.1 million for the same period in 2010.

Net loss was \$1.8 million, or \$0.14 per basic and diluted share, compared to net loss of \$1.9 million, or \$0.16 per basic and diluted share, for the third quarter of 2010. Net loss for the third quarter of 2011 included approximately \$0.3 million of relocation related costs. Net loss for the third quarter of 2011 also included \$20,000 of net income from discontinued operations related to eCOST.com, compared to a \$0.3 million net loss from discontinued operations related to eCOST.com for the same period last year;

Non-GAAP net loss (as defined) was \$1.5 million, or \$0.12 per basic and diluted share for the quarter ended September 30, 2011 compared to a Non-GAAP net loss \$0.7 million, or \$0.06 per basic and diluted share for the quarter ended September 30, 2010;

Total cash, cash equivalents and restricted cash was \$20.0 million as of September 30, 2011 compared to \$20.3 million as of December 31, 2010.

Summary of consolidated results for the nine months ended September 30, 2011:

Total reported revenue increased 7% to \$211.3 million, compared to \$198.2 million for the nine months ended September 30, 2010:

Service Fee revenue increased 28% to \$62.8 million, compared with \$48.9 million for the nine months ended September 30, 2010:

Adjusted EBITDA (as defined) was \$2.2 million compared to \$3.0 million for the nine months ended September 30, 2010; Net loss was \$5.3 million, or \$0.43 per basic and diluted share, compared to net loss of \$4.6 million or \$0.42 per basic and diluted share, for the nine months ended September 30, 2010. Net loss for the first nine months of 2011 included approximately \$0.3 million of relocation related costs. Net loss for the first nine months of 2011 also included a \$0.6 million net loss from discontinued operations related to eCOST.com compared to a \$0.8 million net loss from discontinued operations related to eCOST.com in the same period last year;

Non-GAAP net loss was \$3.7 million, or \$0.30 per basic and diluted share, compared to a non-GAAP net loss of \$2.6 million, or \$0.24 per basic and diluted share, for the nine months ended September 30, 2010.

∫ As we look to the future, we see the potential for many new partnerships on the horizon with renowned brands across the world. These brands are realizing the need for an expanded online presence to meet their customers ever changing shopping behavior. As we continue to prove the value of our End2End e-commerce solution, we have built awareness for our customizable solutions among leading brands in the consumer packaged goods (CPG), fashion and health and beauty industries, concluded Mr. Layton.

Management will host a conference call at 11:00 am Eastern Time (10:00 am Central Time) on Thursday, November 10, 2011,

to discuss the latest corporate developments and results. To listen to the call, please dial (888) 562-3356 and enter the pin number 24695850 at least five minutes before the scheduled start time. Investors can also access the call in a fisten only mode via the Internet at the Company we website, www.pfsweb.com. Please allow extra time prior to the call to visit the site and download any necessary audio software.

A digital replay of the conference call will be available through December 10, 2011 at (855) 859-2056, pin number 24695850. The replay also will be available at the Company website for a limited time.

Non-GAAP Financial Measures

This news release may contain certain non-GAAP measures, including non-GAAP net income (loss), Earnings Before Interest, Income Taxes, Depreciation and Amortization (∫EBITDA■) and Adjusted EBITDA.

Non-GAAP net income (loss) represents net income (loss) calculated in accordance with U.S. GAAP as adjusted for the impact of non-cash stock-based compensation expense, income (loss) from discontinued operations and executive disability benefits.

EBITDA represents earnings (or losses) before income (loss) from discontinued operations, interest, income taxes, depreciation, and amortization. Adjusted EBITDA further eliminates the effect of stock-based compensation, executive disability benefits and certain relocation related costs.

Non-GAAP net income (loss), EBITDA and Adjusted EBITDA are used by management, analysts, investors and other interested parties in evaluating our operating performance compared to that of other companies in our industry. The calculation of non-GAAP net income (loss) eliminates the effect of stock-based compensation, income (loss) from discontinued operations and executive disability benefits and EBITDA and Adjusted EBITDA further eliminate the effect of financing, income taxes, the accounting effects of capital spending and certain relocation related costs, which items may vary from different companies for reasons unrelated to overall operating performance.

PFSweb believes these non-GAAP measures provide useful information to both management and investors by excluding certain expenses that may not be indicative of its core operating results. These measures should be considered in addition to results prepared in accordance with GAAP, but should not be considered a substitute for, or superior to, GAAP results. The non-GAAP measures included in this press release have been reconciled to the GAAP results in the attached tables.

About PFSweb, Inc.

Iconic brands engage PFSweb to enable their eCommerce initiatives. PFSweb s End2End eCommerce olution includes interactive marketing services, robust eCommerce technology, global fulfillment and logistics, high-touch customer care, financial services, and order management. PFSweb s eCommerce solutions provide international reach and expertise in both direct-to-consumer and business-to-business initiatives, supporting organizations across multiple industries including Procter & Gamble, LEGO, Carter s, Lucky Brand Jeans, kate spade new york, Juicy Couture, AAFES, Riverbed, Ricoh, Hawker Beechcraft Corp, Roots Canada Ltd., and Xerox. PFSweb is headquartered in Plano, TX with additional locations in Tennessee, Mississippi, Canada, Belgium, and the Philippines.

To find out more about PFSweb, Inc. (NASDAQ: PFSW), visit the company we website at http://www.pfsweb.com.

The matters discussed herein consist of forward-looking information under the Private Securities Litigation Reform Act of 1995 and is subject to and involves risks and uncertainties, which could cause actual results to differ materially from the forward-looking information. PFSweb's Annual Report on Form 10-K for the year ended December 31, 2010 and Quarterly Report on Form 10-Q for the three months and six months ended June 30, 2011 identify certain factors that could cause actual results to differ materially from those projected in any forward looking statements made and investors are advised to review the Annual and Quarterly Reports and the Risk Factors described therein. PFSweb undertakes no obligation to update publicly any forward-looking statement for any reason, even if new information becomes available or other events occur in the future. There may be additional risks that we do not currently view as material or that are not presently known.

PFSweb, Inc. and Subsidiaries

Unaudited Condensed Consolidated Statements of Operations (A) (In Thousands, Except Per Share Data)

Three Months Ended Nine Months Ended September 30, September 30, 2011 2010 2011 2010 REVENUES: Product revenue, net \$ 37,923 \$ 39,316 \$ 122,005 \$ 128,592 Service fee revenue 22,949 16,402 62,819 48,948 Pass-thru revenue 9,999 7,842 26,444 20,662 Total revenues 70,871 63,560 211,268 198,202

COSTS OF REVENUES:

Cost of product revenue 35,304 36,392 113,181 119,377

Cost of service fee revenue 17,663 11,981 47,241 35,422

Cost of pass-thru revenue 9,999 7,842 26,444 20,662

Total costs of revenues 62,966 56,215 186,866 175,461

Gross profit 7,905 7,345 24,402 22,741

SELLING, GENERAL AND ADMINISTRATIVE EXPENSES 9,385 8,605 28,103 25,591

Loss from operations (1,480) (1,260) (3,701) (2,850)

INTEREST EXPENSE, NET 308 250 769 738

Loss before income taxes (1,788) (1,510) (4,470) (3,588)

INCOME TAX PROVISION 57 73 287 253

LOSS FROM CONTINUING OPERATIONS (1,845) (1,583) (4,757) (3,841)

INCOME (LOSS) FROM DISCONTINUED OPERATIONS, NET OF TAX 20 (337) (569) (783)

NET LOSS \$ (1,825) \$ (1,920) \$ (5,326) \$ (4,624)

NON-GAAP LOSS \$ (1,499) \$ (708) \$ (3,702) \$ (2,608)

NET LOSS PER SHARE:

Basic and Diluted \$ (0.14) \$ (0.16) \$ (0.43) \$ (0.42)

WEIGHTED AVERAGE NUMBER OF SHARES OUTSTANDING:

Basic and Diluted 12,688 12,237 12,509 10,998

EBITDA \$ 57 \$ 199 \$ 874 \$ 1,743

ADJUSTED EBITDA \$ 707 \$ 1,074 \$ 2,233 \$ 2,976

(A) The financial data above should be read in conjunction with the audited consolidated financial statements of PFSweb, Inc. included in its Form 10-K for the year ended December 31, 2010.

PFSweb, Inc. and Subsidiaries

Reconciliation of certain Non-GAAP Items to GAAP (In Thousands, Except Per Share Data)

Three Months Ended Nine Months Ended

September 30, September 30,

2011 2010 2011 2010

NET LOSS \$ (1,825) \$ (1,920) \$ (5,326) \$ (4,624)

(Income) loss from discontinued operations, net of tax (20) 337 569 783

Income tax expense 57 73 287 253

Interest expense 308 250 769 738

Depreciation and amortization 1,537 1,459 4,575 4,593

EBITDA \$ 57 \$ 199 \$ 874 \$ 1,743

Stock-based compensation 346 225 1,055 583

Executive disability benefits - 650 - 650

Relocation related costs 304 - 304 -

ADJUSTED EBITDA \$ 707 \$ 1.074 \$ 2.233 \$ 2.976

Three Months Ended Three Months Ended September 30, September 30, 2011 2010 2011 2010

NET LOSS \$ (1,825) \$ (1,920) \$ (5,326) \$ (4,624)

(Income) loss from discontinued operations, net of tax (20) 337 569 783

Stock-based compensation 346 225 1,055 583

Executive disability benefits - 650 - 650

NON-GAAP LOSS \$ (1,499) \$ (708) \$ (3,702) \$ (2,608)

NET LOSS PER SHARE:

Basic and Diluted \$ (0.14) \$ (0.16) \$ (0.43) \$ (0.42)

NON-GAAP LOSS Per Share:

Basic and Diluted \$ (0.12) \$ (0.06) \$ (0.30) \$ (0.24)

PFSweb, Inc. and Subsidiaries

Unaudited Condensed Consolidated Balance Sheets (In Thousands, Except Share Data)

September 30, December 31, 2011 2010 ASSETS

CURRENT ASSETS:

Cash and cash equivalents \$ 19,538 \$ 18,430

Restricted cash 468 1.853

Accounts receivable, net of allowance for doubtful accounts of \$670 and \$754 at September 30, 2011 and December 31, 2010, respectively 38,906 41,438 Inventories, net of reserves of \$1,453 and \$1,561 at September 30, 2011 and December 31, 2010, respectively 41,292 35,161 Assets of discontinued operations - 2,776 Other receivables 11,034 14,539

Other receivables 11,034 14,539

Prepaid expenses and other current assets 4,710 3,580

Total current assets 115,948 117,777

PROPERTY AND EQUIPMENT, net 13,059 9,124 ASSETS OF DISCONTINUED OPERATIONS - 1,126 OTHER ASSETS 2,200 2,203 Total assets 131,207 130,230

LIABILITIES AND SHAREHOLDERS EQUITY

CURRENT LIABILITIES:

Current portion of long-term debt and capital lease obligations \$ 18,259 \$ 18,320 Trade accounts payable 55,007 55,692 Deferred revenue 6,481 5,254 Accrued expenses 17,987 15,870 Total current liabilities 97,734 95,136

LONG-TERM DEBT AND CAPITAL LEASE OBLIGATIONS, less current portion 1,806 2,136 OTHER LIABILITIES 4,410 3,608 Total liabilities 103,950 100,880

COMMITMENTS AND CONTINGENCIES

SHAREHOLDERS' EQUITY:

Preferred stock, \$1.00 par value; 1,000,000 shares authorized; none issued and outstanding - -

Common stock, \$.001 par value; 35,000,000 shares authorized; 12,782,712 and 12,255,064 shares issued at September 30, 2011 and

December 31, 2010, respectively; and 12,764,351 and 12,236,703

outstanding as of September 30, 2011 and December 31, 2010, respectively 13 12

Additional paid-in capital 104,298 101,229 Accumulated deficit (78,658) (73,332)

Accumulated other comprehensive income 1,689 1,526

Treasury stock at cost, 18,361 shares (85) (85)

Total shareholders' equity 27,257 29,350

Total liabilities and shareholders' equity \$ 131,207 \$ 130,230

PFSweb, Inc. and Subsidiaries

Unaudited Consolidating Statements of Operations For the Three Months Ended September 30, 2011 (In Thousands)

Business &

PFSweb Retail Connect eCOST Eliminations Consolidated

REVENUES:

Product revenue, net \$ - \$ 37,923 \$ - \$ - \$ 37,923 Service fee revenue 22,949 - - - 22,949 Service fee revenue - affiliate 1,518 - - (1,518) -Pass-thru revenue 9,999 - - - 9,999 Total revenues 34,466 37,923 - (1,518) 70,871

COSTS OF REVENUES:

Cost of product revenue - 35,304 - - 35,304
Cost of service fee revenue 18,204 - - (541) 17,663
Cost of pass-thru revenue 9,999 - - - 9,999
Total costs of revenues 28,203 35,304 - (541) 62,966
Gross profit 6,263 2,619 - (977) 7,905
SELLING, GENERAL AND ADMINISTRATIVE EXPENSES 8,398 1,964 - (977) 9,385
Income (loss) from operations (2,135) 655 - - (1,480)
INTEREST EXPENSE (INCOME), NET (30) 338 - - 308
Income (loss) before income taxes (2,105) 317 - - (1,788)
INCOME TAX PROVISION (BENEFIT) (74) 131 - - 57
INCOME (LOSS) FROM CONTINUING OPERATIONS (2,031) 186 - - (1,845)
INCOME FROM DISCONTINUED OPERATIONS, NET OF TAX - - 20 20
NET INCOME (LOSS) \$ (2,031) \$ 186 \$ 20 \$ - \$ (1,825)

EBITDA \$ (606) \$ 663 \$ - \$ - \$ 57 ADJUSTED EBITDA \$ 44 \$ 663 \$ - \$ - \$ 707

A reconciliation of NET INCOME (LOSS) to EBITDA and ADJUSTED EBITDA follows:

NET INCOME (LOSS) \$ (2,031) \$ 186 \$ 20 \$ - (1,825) Income from discontinued operations, net of tax - - (20) - (20) Income tax expense (benefit) (74) 131 - - 57 Interest expense (income) (30) 338 - - 308 Depreciation and amortization 1,529 8 - - 1,537 EBITDA \$ (606) \$ 663 \$ - \$ - \$ 57 Stock-based compensation 346 - - - 346 Relocation related costs 304 304 ADJUSTED EBITDA \$ 44 \$ 663 \$ - \$ - \$ 707

NON-GAAP NET INCOME (LOSS) \$ (1,685) \$ 186 \$ - \$ - \$ (1,499)

A reconciliation of NET INCOME (LOSS) to NON-GAAP NET INCOME (LOSS) follows:

NET INCOME (LOSS) (2,031) 186 20 - (1,825) Income from discontinued operations, net of tax - - (20) - (20) Stock-based compensation 346 - - 346 NON-GAAP NET INCOME (LOSS) (1,685) 186 - - (1,499)

Note: Business and Retail Connect includes our Supplies Distributors and PFSweb Retail Connect operations, which operate similar financial models on behalf of our client relationships. PFSweb and PFSweb Retail Connect include certain ongoing activity formerly reported as eCOST.

PFSweb, Inc. and Subsidiaries

Unaudited Consolidating Statements of Operations For the Nine Months Ended September 30, 2011 (In Thousands)

Business &

PFSweb Retail Connect eCOST Eliminations Consolidated REVENUES:

Product revenue, net \$ - \$ 122,005 \$ - \$ - \$ 122,005

Service fee revenue 62,819 - - - 62,819

Service fee revenue - affiliate 4,769 - - (4,769) -

Pass-thru revenue 26,446 - - (2) 26,444

Total revenues 94,034 122,005 - (4,771) 211,268

COSTS OF REVENUES:

Cost of product revenue - 113,181 - - 113,181

Cost of service fee revenue 48,904 - - (1,663) 47,241
Cost of pass-thru revenue 26,446 - - (2) 26,444
Total costs of revenues 75,350 113,181 - (1,665) 186,866
Gross profit 18,684 8,824 - (3,106) 24,402
SELLING, GENERAL AND ADMINISTRATIVE EXPENSES 24,974 6,235 - (3,106) 28,103
Income (loss) from operations (6,290) 2,589 - - (3,701)
INTEREST EXPENSE (INCOME), NET (146) 915 - - 769
Income (loss) before income taxes (6,144) 1,674 - - (4,470)
INCOME TAX PROVISION (BENEFIT) (350) 637 - - 287
INCOME (LOSS) FROM CONTINUING OPERATIONS (5,794) 1,037 - - (4,757)
LOSS FROM DISCONTINUED OPERATIONS, NET OF TAX - - (569) (569)
NET INCOME (LOSS) \$ (5,794) \$ 1,037 \$ (569) \$ - \$ (5,326)
NON-GAAP NET INCOME (LOSS) \$ (4,739) \$ 1,037 \$ - \$ - \$ (3,702)

EBITDA \$ (1,737) \$ 2,611 \$ - \$ - \$ 874 ADJUSTED EBITDA \$ (378) \$ 2,611 \$ - \$ - \$ 2,233

A reconciliation of NET INCOME (LOSS) to EBITDA and ADJUSTED EBITDA follows:

NET INCOME (LOSS) \$ (5,794) \$ 1,037 \$ (569) \$ - (5,326) Loss from discontinued operations, net of tax - - 569 - 569 Income tax expense (benefit) (350) 637 - - 287 Interest expense (income) (146) 915 - - 769 Depreciation and amortization 4,553 22 - - 4,575 EBITDA \$ (1,737) \$ 2,611 \$ - \$ - \$ 874 Stock-based compensation 1,055 - - - 1,055 Relocation related costs 304 304 ADJUSTED EBITDA \$ (378) \$ 2,611 \$ - \$ - \$ 2,233

A reconciliation of NET INCOME (LOSS) to NON-GAAP NET INCOME (LOSS) follows:

NET INCOME (LOSS) \$ (5,794) \$ 1,037 \$ (569) \$ - \$ (5,326) Loss from discontinued operations, net of tax - - 569 - 569 Stock-based compensation 1,055 - - - 1,055 NON-GAAP NET INCOME (LOSS) \$ (4,739) \$ 1,037 \$ - \$ - \$ (3,702)

Note: Business and Retail Connect includes our Supplies Distributors and PFSweb Retail Connect operations, which operate similar financial models on behalf of our client relationships. PFSweb and PFSweb Retail Connect include certain ongoing activity formerly reported as eCOST.

PFSweb, Inc. and Subsidiaries

Unaudited Consolidating Statements of Operations For the Three Months Ended September 30, 2010 (In Thousands)

Business & PFSweb Re

PFSweb Retail Connect eCOST Eliminations Consolidated REVENUES:

Product revenue, net \$ - \$ 39,316 \$ - \$ - \$ 39,316

Service fee revenue 16,402 - - - 16,402 Service fee revenue - affiliate 1,484 - - (1,484) -

Pass-thru revenue 7,843 - - (1) 7,842

Total revenues 25,729 39,316 - (1,485) 63,560

COSTS OF REVENUES:

Cost of product revenue - 36,392 - - 36,392

Cost of service fee revenue 12,543 - - (562) 11,981

Cost of pass-thru revenue 7.843 - - (1) 7.842

Total costs of revenues 20,386 36,392 - (563) 56,215

Gross profit 5,343 2,924 - (922) 7,345

SELLING, GENERAL AND ADMINISTRATIVE EXPENSES 7,556 1,971 - (922) 8,605

Income (loss) from operations (2,213) 953 - - (1,260)

INTEREST EXPENSE (INCOME), NET (63) 313 - - 250

Income (loss) before income taxes (2,150) 640 - - (1,510)

INCOME TAX PROVISION (BENEFIT) (134) 207 - - 73 INCOME (LOSS) FROM CONTINUING OPERATIONS (2,016) 433 - - (1,583) LOSS FROM DISCONTINUED OPERATIONS, NET OF TAX - - (337) (337) NET INCOME (LOSS) \$ (2,016) \$ 433 \$ (337) \$ - \$ (1,920) NON-GAAP NET INCOME (LOSS) \$ (1,141) \$ 433 \$ - \$ - \$ (708)

EBITDA \$ (761) \$ 960 \$ - \$ - \$ 199 ADJUSTED EBITDA \$ 114 \$ 960 \$ - \$ - \$ 1,074

A reconciliation of NET INCOME (LOSS) to EBITDA and ADJUSTED EBITDA follows:

NET INCOME (LOSS) \$ (2,016) \$ 433 \$ (337) \$ - (1,920) Loss from discontinued operations, net of tax - - 337 - 337 Income tax expense (benefit) (134) 207 - - 73 Interest expense (income) (63) 313 - - 250 Depreciation and amortization 1,452 7 - - 1,459 EBITDA \$ (761) \$ 960 \$ - \$ - \$ 199 Stock-based compensation 225 - - - 225 Executive disability benefit 650 650 ADJUSTED EBITDA \$ 114 \$ 960 \$ - \$ - \$ 1,074

A reconciliation of NET INCOME (LOSS) to NON-GAAP NET INCOME (LOSS) follows:

NET INCOME (LOSS) \$ (2,016) \$ 433 \$ (337) \$ - \$ (1,920) Loss from discontinued operations, net of tax - - 337 - 337 Stock-based compensation 225 - - - 225 Executive disability benefit 650 - - - 650 NON-GAAP NET INCOME (LOSS) \$ (1,141) \$ 433 \$ - \$ - \$ (708)

Note: Business and Retail Connect includes our Supplies Distributors and PFSweb Retail Connect operations, which operate similar financial models on behalf of our client relationships. PFSweb and PFSweb Retail Connect include certain ongoing activity formerly reported as eCOST.

PFSweb, Inc. and Subsidiaries

Unaudited Consolidating Statements of Operations For the Nine Months Ended September 30, 2010 (In Thousands)

Business &

PFSweb Retail Connect eCOST Eliminations Consolidated

REVENUES:

Product revenue, net \$ - \$ 128,592 \$ - \$ - \$ 128,592

Service fee revenue 48,948 - - - 48,948

Service fee revenue - affiliate 4.922 - - (4.922) -

Pass-thru revenue 20,681 - - (19) 20,662

Total revenues 74,551 128,592 - (4,941) 198,202

COSTS OF REVENUES:

Cost of product revenue - 119,377 - - 119,377

Cost of service fee revenue 37,216 - - (1,794) 35,422

Cost of pass-thru revenue 20,681 - - (19) 20,662

Total costs of revenues 57,897 119,377 - (1,813) 175,461

Gross profit 16,654 9,215 - (3,128) 22,741

SELLING, GENERAL AND ADMINISTRATIVE EXPENSES 22,266 6,453 - (3,128) 25,591

Income (loss) from operations (5,612) 2,762 - - (2,850)

INTEREST EXPENSE (INCOME), NET (178) 916 - - 738

Income (loss) before income taxes (5,434) 1,846 - - (3,588)

INCOME TAX PROVISION (BENEFIT) (406) 659 - - 253

INCOME (LOSS) FROM CONTINUING OPERATIONS (5,028) 1,187 - - (3,841)

LOSS FROM DISCONTINUED OPERATIONS, NET OF TAX - - (783) (783)

NET INCOME (LOSS) \$ (5,028) \$ 1,187 \$ (783) \$ - \$ (4,624)

NON-GAAP NET INCOME (LOSS) \$ (3,795) \$ 1,187 \$ - \$ - \$ (2,608)

EBITDA \$ (1,041) \$ 2,784 \$ - \$ - \$ 1,743 ADJUSTED EBITDA \$ 192 \$ 2,784 \$ - \$ - \$ 2,976

A reconciliation of NET INCOME (LOSS) to EBITDA and ADJUSTED EBITDA follows:

NET INCOME (LOSS) \$ (5,028) \$ 1,187 \$ (783) \$ - (4,624) Loss from discontinued operations, net of tax - - 783 - 783 Income tax expense (benefit) (406) 659 - - 253 Interest expense (income) (178) 916 - - 738 Depreciation and amortization 4,571 22 - - 4,593 EBITDA \$ (1,041) \$ 2,784 \$ - \$ - \$ 1,743 Stock-based compensation 583 - - - 583 Executive disability benefit 650 650 ADJUSTED EBITDA \$ 192 \$ 2,784 \$ - \$ - \$ 2,976

A reconciliation of NET INCOME (LOSS) to NON-GAAP NET INCOME (LOSS) follows:

NET INCOME (LOSS) \$ (5,028) \$ 1,187 \$ (783) \$ - \$ (4,624) Loss from discontinued operations, net of tax - - 783 - 783 Stock-based compensation 583 - - - 583 Executive disability benefit 650 - - - 650 NON-GAAP NET INCOME (LOSS) \$ (3,795) \$ 1,187 \$ - \$ - \$ (2,608)

Note: Business and Retail Connect includes our Supplies Distributors and PFSweb Retail Connect operations, which operate similar financial models on behalf of our client relationships. PFSweb and PFSweb Retail Connect include certain ongoing activity formerly reported as eCOST.

PFSweb, Inc. and Subsidiaries

Unaudited Condensed Consolidating Balance Sheets as of September 30, 2011 (In Thousands)

Business & PFSweb Retail Connect Eliminations Consolidated ASSETS

CURRENT ASSETS:

Cash and cash equivalents \$ 14,508 \$ 5,030 \$ - \$ 19,538 Restricted cash 138 330 - 468 Accounts receivable, net 23,545 15,991 (630) 38,906 Inventories, net - 41,292 - 41,292 Other receivables - 11,034 - 11,034 Prepaid expenses and other current assets 3,252 1,458 - 4,710 Total current assets 41,443 75,135 (630) 115,948

PROPERTY AND EQUIPMENT, net 12,959 100 - 13,059
RECEIVABLE/INVESTMENT IN AFFILIATES 14,465 - (14,465) OTHER ASSETS 2,038 162 - 2,200
Total assets 70,905 75,397 (15,095) 131,207

LIABILITIES AND SHAREHOLDERS EQUITY

CURRENT LIABILITIES:

Current portion of long-term debt and capital lease obligations \$ 8,973 \$ 9,286 \$ - \$ 18,259 Trade accounts payable 9,115 46,522 (630) 55,007 Accrued expenses 18,244 6,224 - 24,468 Total current liabilities 36,332 62,032 (630) 97,734

LONG-TERM DEBT AND CAPITAL LEASE OBLIGATIONS, less current portion 1,736 70 - 1,806 PAYABLE TO AFFILIATES - 22,245 (22,245) - OTHER LIABILITIES 4,410 - - 4,410 Total liabilities 42,478 84,347 (22,875) 103,950

COMMITMENTS AND CONTINGENCIES

SHAREHOLDERS' EQUITY:

Common stock 13 19 (19) 13

Capital contributions - 1,000 (1,000) -

Additional paid-in capital 104,298 28,059 (28,059) 104,298

Retained earnings (accumulated deficit) (77,493) (40,289) 39,124 (78,658)

Accumulated other comprehensive income 1,694 2,261 (2,266) 1,689

Treasury stock (85) - - (85)

Total shareholders' equity 28,427 (8,950) 7,780 27,257

Total liabilities and shareholders' equity \$70,905 \$75,397 \$ (15,095) \$131,207

PFSweb, Inc. and Subsidiaries

Unaudited Condensed Consolidating Balance Sheets as of December 31, 2010 (In Thousands)

Supplies

PFSweb Distributors eCOST Eliminations Consolidated ASSETS

CURRENT ASSETS:

Cash and cash equivalents \$ 13,471 \$ 3,110 \$ 1,849 \$ - \$ 18,430

Restricted cash 777 884 192 - 1,853

Accounts receivable, net 21,234 19,524 987 (307) 41,438

Inventories, net - 35,161 - - 35,161

Assets of discontinued operations - - 2,776 - 2,776

Other receivables - 13,822 717 - 14,539

Prepaid expenses and other current assets 2,006 1,469 105 - 3,580

Total current assets 37,488 73,970 6,626 (307) 117,777

PROPERTY AND EQUIPMENT, net 8,861 22 241 - 9,124

RECEIVABLE/INVESTMENT IN AFFILIATES 14,255 - - (14,255) -

ASSETS OF DISCONTINUED OPERATIONS - - 1,126 - 1,126

OTHER ASSETS 2,013 - 190 - 2,203

Total assets 62,617 73,992 8,183 (14,562) 130,230

LIABILITIES AND SHAREHOLDERS EQUITY

CURRENT LIABILITIES:

Current portion of long-term debt and capital lease obligations \$8,332 \$9,953 \$35 \$-\$18,320

Trade accounts payable 6,356 44,896 4,747 (307) 55,692

Accrued expenses 12,994 6,260 1,870 - 21,124

Total current liabilities 27,682 61,109 6,652 (307) 95,136

LONG-TERM DEBT AND CAPITAL LEASE OBLIGATIONS, less current portion 2,031 - 105 - 2,136

PAYABLE TO AFFILIATES - 4,255 18,490 (22,745) -

OTHER LIABILITIES 3,608 - - - 3,608

Total liabilities 33,321 65,364 25,247 (23,052) 100,880

COMMITMENTS AND CONTINGENCIES

SHAREHOLDERS' EQUITY:

Common stock 12 - 19 (19) 12

Capital contributions - 1.000 - (1.000) -

Additional paid-in capital 101,229 - 28,059 (28,059) 101,229

Retained earnings (accumulated deficit) (73,387) 5,410 (45,148) 39,793 (73,332)

Accumulated other comprehensive income 1,527 2,218 6 (2,225) 1,526

Treasury stock (85) - - - (85)

Total shareholders' equity 29,296 8,628 (17,064) 8,490 29,350

Total liabilities and shareholders' equity \$62,617 \$73,992 \$8,183 \$ (14,562) \$130,230